

APPLICATION #:

# RESIDENTIAL UTILITY APPLICATION

## HURRICANE CITY

TURN ON DATE:

*Office Use Only*  
Security Deposit: \$300.00  
Verified Ownership: \_\_\_\_\_  
Set-up fee: \$20.00 (billed to acct)  
After-hours fee: \_\_\_\_\_  
Total Paid: \_\_\_\_\_  
Receipt #: \_\_\_\_\_  
Date Paid: \_\_\_\_\_

Home Owner: On Below Referenced property: \_\_\_\_\_ Rent: On Below referenced Property (\$300 Deposit Required)  
\_\_\_\_ Vacation Rental; \_\_\_\_ Second (2<sup>nd</sup>) Home; \_\_\_\_ Landlord  
If renting property: Owner's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

ACCOUNT #:

*Office Use Only*

Closed daily for lunch 1:00 p.m. to 1:30 p.m.  
**Closed State & Federal Holidays**

Service Address: \_\_\_\_\_

Mailing Address (if Different): \_\_\_\_\_

Applicant Name \_\_\_\_\_ SS# \_\_\_\_\_ Phone \_\_\_\_\_  
Last, First, Initial

Driver's License # \_\_\_\_\_ State \_\_\_\_\_ Exp. \_\_\_\_\_ Birthdate \_\_\_\_\_

Email Address \_\_\_\_\_ Employer \_\_\_\_\_ Phone \_\_\_\_\_

2<sup>nd</sup> Applicant Name \_\_\_\_\_ SS# \_\_\_\_\_ Phone \_\_\_\_\_  
Last, First, Initial

Driver's License # \_\_\_\_\_ State \_\_\_\_\_ Exp. \_\_\_\_\_ Birthdate \_\_\_\_\_

Email Address \_\_\_\_\_ Employer \_\_\_\_\_ Phone \_\_\_\_\_

Emergency Contact Name \_\_\_\_\_ Phone \_\_\_\_\_ Relationship \_\_\_\_\_

Emergency Contact Name \_\_\_\_\_ Phone \_\_\_\_\_ Relationship \_\_\_\_\_

**SELLER RESPONSIBILITY:** The City shall use reasonable diligence to provide constant and uninterrupted services to the customer. If such services shall become or are interrupted or irregular through any cause beyond the reasonable control of the City, the City will not be liable for damages resulting from such failure, interruption, or irregularity.

**CONSUMER RESPONSIBILITY: PAYMENT** - The applicant agrees to pay monthly for utility services rendered by Hurricane City. Charges for service will be at the established rates for the class of service applicable to the applicant.

**DELINQUENCY:** Payment for services is due immediately upon billing and shall be deemed delinquent if not paid in full by the 15th day of the month. **A penalty of 5% of any unpaid balance will be assessed to delinquent accounts.** If the billing is not paid in full by the end of the month in which it was due, **an additional non-payment penalty** in the amount set by resolution of the City Council will be assessed to the account on the first day of the month. If the delinquent balance is not paid in full by the 15th day of the month following the month in which it was due, service shall be disconnected. *The City is not liable for any damages resulting from such disconnection.* If service is disconnected, the customer shall pay the full amount of the billing owed for utility service before service will be reconnected. **A reconnection fee will be assessed to the account.** In the event that a balance on an account disconnected for non-payment remains unpaid for one week, the account will be terminated. Should the account be terminated, the customer must pay the full balance for utility service rendered, a reconnect fee, and the utility security deposit before service will be restored. If the City hires an agent to collect on a delinquent account, the account will be assessed an additional 29% collection fee - the amount charged by the collection agency.

**SECURITY DEPOSIT:** The applicant is required to pay a deposit in the amount set by resolution of the City Council. The deposit may be waived for owners of real property for which utility service is sought who provide proof of legal ownership or for customers who have established good credit with the Hurricane City. It is further understood that the City shall not be required to pay interest on any security deposit. Unpaid accounts will be considered delinquent notwithstanding the existence of a security deposit. The City may apply the amount of the security deposit to the customer's final bill and any credit remaining will be refunded. Customers who establish two years of good credit with the Hurricane City may request a refund of the security deposit.

**REASONABLE ACCESS:** The applicant shall permit the City's authorized representatives to enter the customer's premises at reasonable times for purposes connected with rendering, billing, or disconnecting utility services. Customers shall not construct, erect, or otherwise put in place any barrier impeding free and easy access to all utility servicemeters.

**TERMINATION OF SERVICE:** The applicant agrees to be responsible for the payment of utility charges incurred at these premises until such time as the applicant's responsibility is terminated in one of the following ways: 1) written order of the applicant; 2) the City's termination for lack of payment; or 3) the proper assumption of the payment responsibility by a party acceptable to the City and upon completion of an application for service by said party.

**SUBSEQUENT SERVICE LOCATION:** Should the applicant change locations and occupy a subsequent or additional service location within the City, the customer must complete a utility service application for each location. Prior to connecting any subsequent utility service, the customer must pay any billing amount owed for the current utility service account.

**The customer warrants all information supplied in this contract is true and correct and understands false and misleading information shall be cause for the City to deny or cancel service and demand immediate payment of any amounts due.**

The customer agrees to the above terms and conditions and to be bound by the Rules and Regulations adopted by the Hurricane City from time to time and acknowledges each of the undersigned has joint liability to the City for all obligations incurred at the location during the term of the contract.

**Customer's Acknowledgement: I have read this contract and received a copy for my reference. If signed electronically, customer confirms he/she is the applicant herein and agrees the electronic signature is legally binding.**

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_